

Information Security Overview

World class security practices

Establishing a strong foundation of trust with our clients is key to our success. We offer world class security and protection and subscribe to strict standards for every service we use to help protect your data and meet your compliance requirements.

Trusted by:



Security program

We secure our organization at every layer and uphold rigorous internal standards from password keepers and VPNs to working with best-in-class service providers like Vanta, BARR, and cyber security expert Pscurity.

As well as adhering to global security standards, we continue to earn certifications to address compliance requirements for all of our clients.

Compliance certifications and regulations

Names & Faces meets some of the most broadly recognized global security standards and offers solutions to help you address your compliance requirements.



NAMES & FACES

Our architecture, practices, and policies

Names & Faces uses industry-accepted best practices and frameworks to keep your data safe. Our approach to security includes a triple focus on governance, risk management, and compliance. This includes encryption at rest and in transit, administrative access control, system monitoring, change management, and more.

Features

Identity and device management

Securing your information starts with identity controls. We ensure that only authorized users and approved devices are able to access your organization's directory.

Identity and access controls:

- SSO
- Custom password requirements
- Auto provisioning and revoking of users

Device management:

- Session management
- Encryption at rest
- PIN access controls

Data protection

Names & Faces encrypts all data at rest and data in transit, over the public internet as well as internally within our own infrastructure. Any unencrypted requests received by our services are redirected to https, and enforcement of TLS v1.2 or higher is done at the load balancer level. Your data is never used for anything other than the provision of our services, and we implement a range of technical and procedural policies to protect your data, including audit logs, automated backups, penetration testing, secure networking and firewalls, change management and a robust Disaster Recovery Plan (tested bi-annually).

Information governance

Every company needs an ongoing strategy to reduce the risk of compromised data. We have a detailed internal process for data and security incident management and offer governance and risk-management capabilities that are flexible enough to meet your organization's needs, including global retention policies, exports, and bespoke terms of service (TOS).

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Contact security@namesandfaces.com for more information, or to request our full security pack.